

Riccardo Bozzato

Delivery Manager | Head of Operations | PMP

Legnaro, PD, Italy | riccardobozzato@gmail.com | +39 389 213 9542
[linkedin.com/in/riccardobozzato](https://www.linkedin.com/in/riccardobozzato) | github.com/Riccardobozzato94 | [riccardobozzato.com](https://www.riccardobozzato.com)

PROFESSIONAL SUMMARY

Operations and delivery leader with a proven track record in scaling startups and managing multi-hundred-thousand-euro digital project portfolios. I combine deep expertise in Agile methodologies, process automation, and AI integration to build operational systems that reduce waste, improve predictability, and free teams to focus on what matters. PMP-certified with hands-on experience across B2B eCommerce, fintech, and insurance.

CORE COMPETENCIES

- Agile & Scrum Methodologies
- Stakeholder Management
- Portfolio Management (EUR500K+)
- Team Leadership (8-12)
- Process Design & Automation
- KPI Framework Design
- AI Integration & Automation

PROFESSIONAL EXPERIENCE

Ciao Elsa | 2026

- Built operational governance from scratch in a scaling AI startup
- Defined strategic KPIs and impact/urgency prioritization system
- Reduced rework by 30% through standardized processes
- Implemented delivery frameworks and team workflows

Esse Solutions | 2024-2026

- Managed EUR500K+ digital project portfolio across B2B eCommerce
- Led distributed teams of 8-12 across multiple concurrent projects
- Reduced time-to-market by 40% through lean process optimization
- Increased team productivity by 25% with improved workflows

Accenture | 2022-2024

- Optimized and automated business processes in banking/insurance
- Built SAP UI5 interfaces reducing manual errors by 15%
- Improved operational efficiency by 30% across client engagements

SIDE PROJECTS

- SaaS boilerplate (EUR49, 12+ customers)
- AI penetration testing CLI (1.2K+ GitHub stars)
- AI-powered second brain (9K+ notes)

CERTIFICATIONS

- PMP (Project Management Professional)
- ITIL Foundation

EDUCATION

- Degree in Information Systems